



## FREQUENTLY ASKED QUESTIONS (FAQs)

### ***What is CampusClarity?***

CampusClarity is an interactive, online sexual violence prevention training tool that addresses complex issues of sexual misconduct, stalking, abusive relationships, sexual harassment, alcohol, and safety. CampusClarity places students in simulated situations where they are challenged to think about how these problems affect their daily lives and how they can act to change them.

### ***How do I log in?***

You can find log in instructions within the email you provided Santa Rosa Junior College.

You can also go to [www.campusclarity.com/signup](http://www.campusclarity.com/signup) and enter the email you provided the College. Shortly after, you will be sent a link to access your training.

### ***When can I log in?***

During the Spring semester, you will be able to log in and take the training beginning January 29, 2018.

### ***What training am I to take?***

New students will be assigned and expected to complete: CampusClarity, *Think About It: Community College*. Returning/continuing students will be assigned and expected to complete a refresher course: *Think About It: Continuing Students*.

### ***What is the due date?***

February 26, 2018

### ***Why do I need to complete CampusClarity?***

Due to the importance of this issue and pursuant to mandates from federal and state law, Santa Rosa Junior College is required to offer students at all campuses (*including students enrolled in online, credit, and non-credit courses*) training on sexual misconduct prevention.

### ***Is the training really required? If so, who is mandating it?***

Although there is no academic or disciplinary penalty for not completing the training, all students enrolled in the current semester are *expected* to access and complete the training. Federal law (Title IX, Campus SaVE Act, VAWA - the Violence Against Women Act) requires that we provide this training to you.

### ***How long will CampusClarity take to complete?***

The new student training takes approximately 60 minutes to complete and the refresher training takes approximately 30 minutes to complete, depending on your pace.

### ***I already took a sexual assault awareness program. Do I need to do this again?***

Yes, Santa Rosa Junior College incoming students are expected to complete the CampusClarity training. This training has been customized to include our College policies and resources.

### ***I am taking online classes only. Do I need to complete Campus Clarity?***

Yes. All Santa Rosa Junior College students taking online classes are expected to take the CampusClarity training.

***Will this training be reflected on my transcript?***

No. There is no grade associated with the online training. It will not appear on your transcript and it will not affect your GPA.

***Is CampusClarity ADA accessible?***

Yes. CampusClarity recognizes the vital importance of making its products and services accessible to all users, including those with disabilities and impairments. To this end, CampusClarity is fully committed to making its products and trainings accessible. All HTML trainings comply with standards defined by Section 508 of the Rehabilitation Act (Section 508) and the Web Content Accessibility Guidelines (WCAG) of the World Wide Web Consortium (W3C).

For questions relating to accessibility, to request assistance, or to report problems, please email [accessibility@everfi.com](mailto:accessibility@everfi.com), Monday through Friday from 8am to 5pm. You can also contact the College's Disability Resource Center (DRD). DRD is located in the Bertolini Student Center on the Santa Rosa campus, and Jacobs Hall on the Petaluma Campus.

***What if I am having technical difficulties with the program?***

First, ensure that you are using a supported updated browser. Google Chrome and Firefox are recommended. **If you continue to have technical difficulties or questions specifically about the CampusClarity program, you can visit their website for support <https://support.campusclarity.com/> or you can call their 24/7 helpline at 1-844-348-1616.**

***How often do I have to take the training?***

All Santa Rosa Junior College students are expected to complete a training on sexual misconduct and prevention, every year.

***I am a professional employee and enrolled in classes at SRJC, do I have to take this training?***

If you have not been assigned a sexual misconduct training as an employee, you are encouraged to take this training.

***Where can I go for help related to sex discrimination, sexual harassment, or sexual misconduct?***

To report an incident, you can visit the College's Title IX website at <https://titleix.santarosa.edu>. This website includes a new online reporting feature with the ability to report anonymously, or you can contact the Title IX Office directly at (707) 527-4954 or via email at [titleix@santarosa.edu](mailto:titleix@santarosa.edu).

***What if the content of CampusClarity is upsetting or emotionally triggering for me?***

We are sensitive to our students that have a personal history with sexual violence. If you would like to talk to someone prior to or after the training module, you can contact Student Psychological Services at 707-524-1595 (Santa Rosa campus) or 707-778-3919 (Petaluma campus) to schedule an appointment. Please note that licensed professional staff in Student Psychological Services are confidential reporters, so they are not mandated to share information with Title IX officers. Therapy conversations are confidential except if you report immediate intent to hurt yourself or someone else.